



Snow King Mountain - Recreation Attendant

HOST INFORMATION

Company Description:

Snow King Mountain Resort is a ski area and summertime activity center in the western United States, located in Jackson, Wyoming. It was the first ski area in the state of Wyoming. In the winter in addition to skiing, visitors can go ice climbing, tubing, snow shoeing, ride the mountain coaster or take ski lessons. In the summer season there are many exciting activities as well: Ride the Alpine Slide, Climb in the Treetop Adventure Course, ride the Cowboy Coaster or the Scenic Chairlift, or enjoy the thrill of a newly installed zip line. You can also go hiking or play alpine miniature golf. Grand Teton National Park and Yellowstone National Park are also nearby! If you love mountains, nature and being outdoors, Snow King Mountain is where you want to be!

Staff use all of our activities for free and receive a 20% discount on all food and beverage at our restaurants!!! We also provide free rentals of ski and snowboard equipment that includes free ski lessons in the winter for our staff. In the summer staff can rent mountain bikes and paddle boards for free. We provide employee housing in the town of Jackson with access to all amenities and events. Come join us for an incredible season! Everything is easily accessible by free local public transportation system within the town of Jackson. Housing is near restaurants, grocery stores, and free public transportation.

Host Website: <https://snowkingmountain.com/>

Site of Activity: Snow King Mountain

Parent Account Name: Snow King Mountain

Host Address: 402 E Snow King Avenue Jackson , Wyoming , 83001

Nearest Major City: Salt Lake City , Utah , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Lift Operator/Alpine Slide/Coaster Recreation Attendants are responsible for the safety of our guests while they are loading, riding, and unloading our activities. We strive to provide exceptional experiences to each guest through our front-line guest service. You will be spending your days outside in one of the most beautiful mountain settings in the world.

Responsibilities (But not limited to)

- Responsible for guest safety at the chairlifts, Alpine Slide, and Mountain Coaster.
- Must be safety conscious and able to make quick decisions.
- Responsible for making positive contact with our guests as they enjoy our mountain.
- Must be able to work independently or in a small team to accomplish daily job related tasks.
- Assists in snow removal, daily setup, and routine maintenance of lift areas.
- Assists all guests in loading, riding, and unloading of the chairlifts, alpine slide, coaster carts.
- Able to work for extended periods of time outside.
- Works closely with lift maintenance to assist and resolve any problems that may arise on the mountain.

- Take initiative to perform duties which facilitate operations and maintain cleanliness of your work area while paying attention to detail.
- Additional tasks and responsibilities may be assigned at the discretion of the Manager
- Assist with setup and take down of Mountain Coaster Cars, Alpine Slide, and chairlift start up procedures
- Oversee the safety checks and safe operations of Mountain Coaster, Alpine Slide, or assigned lift
- Demonstrate a helpful positive attitude at all times to guests, co-workers and supervisors
- Follow company/department policies and procedures

Qualifications:

- Must be able to adhere to an early morning starting time - required.
- Ability to read and write English - required.
- Able to stand for long periods of time - required.
- Able to lift 50 lbs - required.

Students are expected to work weekends as those are often our busiest days.

Typical Schedule:

4 days a week from 930am to 930pm

Seasonal changes to job duties or available hours: Yes

The summer hours change as the season goes on into peak season. Initially it is 10am to 5pm operating hours, then it changes to 10am to 9pm operating hours with 30 minutes extra opening and closing.

Drug Test required: No

COMPENSATION

Hourly Wage: \$13

Eligible for Tips: No

Estimated weekly wages including tips: \$420

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 45

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 56

Potential fluctuation in hours per week:

On occasion weather may shut operations down early. Generally hours fluctuate based on time of the season and availability of employees.

Average number of hours per week reached by last year's seasonal employees: 48

Overtime Policy:

Yes, paid after 56 hours

Job-Specific Benefits:

All Snow King Mountain activities are free to employees. There is 25% discount on all food and beverage at Snow King Mountain restaurants.

JOB REQUIREMENTS

English Level required:**Advanced****Required to be 21+:** No**Previous Experience required:** No**Qualifications & Conditions**

Lifting

Lifting requirement: 50lbs/22kgs

Description:

On occasion students will need to lift gates and equipment. Generally carrying or lifting over the head.

Standing for entire shift

Working outdoors

Working under direct sunlight

Job Training required: Yes

Length of job training:

2 days

Hours per week during training period: 16

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Students will be paid for training following their initial on-boarding orientation and paperwork. They will not be paid during the paperwork and setup of their time keeping account. Students will be told to clock in when their on the job training begins.

Need to wear uniform: Yes

Uniform Policy:

Employer will provide uniform jacket and T-shirt. If not returned, uniform jackets will be deducted from students final pay check (\$400).

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Uniform top and presentable pants or shorts with comfortable shoes. Students must dress neatly, shower daily and wear deodorant. It is the student's responsibility to maintain a clean uniform.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Trips to Nearby/Major Attractions, Holiday Events

Additional Details about Cultural Offerings:

Jackson is such a fun place to live and learn about American Culture. In the winter students can visit Jackson Hole Mountain Resort for free or go on the National Elk Refuge sleigh Ride. In the summer there are opportunities to go white water rafting or tour Yellowstone National Park.

Local Cultural Offering:

Activities like skiing, snowboarding, great restaurants, and much more. There is also a local cinema and lots of small events at the library. Employees receive a FREE ski pass, FREE ski lessons, and FREE ski rentals for Snow King Mountain, so come prepared for a fun winter of skiing or snowboarding!

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Exchange Visitors will receive a housing stipend at the end of each week worked equivalent to \$1 for every hour worked during that week. Example: A student that works 40 hours in a given week, will receive \$40 paid as a tax free housing stipend at the end of that week. Stipend rules: 1. Exchange Visitor must be on time and in uniform every day. 2. Exchange Visitor must fulfill the manager directed schedule within reason to accommodate a minimum of 40 hours a week. 3. If an Exchange Visitor is not scheduled for 40 hours, they will still receive the stipend equivalent to 40 hours or \$40 for that specific week. 4. Exchange Visitor cannot receive a disciplinary write up with in that week for violation of company policy or safety procedures (Example: wearing ear buds while working). Verbal warnings will be issued in most cases except for serious violations. (Example: major safety violation). 5. Exchange Visitors must fulfill their contracted dates as appears on the DS 2019 form and are subject to forfeiture of the last weeks stipend and full housing deposit if they choose to leave early. Exceptions will be approved on a case by case basis for emergencies. Housing in all of Jackson is extremely expensive and hard to find. Snow King Mountain will help with the cost of housing by paying \$100 of the employee's \$275 a week rent. With that, Snow King Mountain employee final housing cost is \$175 per week per employee, given that the employee obey stipend rules. In order to qualify for the \$100 a week stipend, the following stipend rules apply. Stipend rules: 1. Exchange visitor must be on time and in uniform every day. 2. Exchange visitor must fulfill the manager directed schedule within reason to accommodate a minimum of 40 hours a week. 3. Exchange visitor cannot receive more than 2 disciplinary write ups for violation of company policy or safety procedures (Example: wearing ear buds while working). 5. Exchange visitors must fulfill their contracted dates as appears on the DS 2019 form. A \$300 deposit is deducted from students pay checks at \$50 increments over 6 weeks. Students must have direct deposit set up and will receive a deposit return once they have moved out and staff has looked through the rooms. Students must pay rent of \$175 a week until the end of their contract, regardless if they move out of employee housing. Students leaving prior to the end of their contract will forfeit their security deposit. Snow King provides housing to employees at a central location within the Town of Jackson and near a bus stop on the free town bus (www.startbus.com). Employee housing is a hotel room including microwave, refrigerator, and wifi internet. Employees share a room with two other employees and share one bathroom. Rooms do not have a full kitchen for cooking. Housing quiet hours are from 10pm to 8am. Issues in living arrangements can impact employment status.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

WiFi Access is in every room.

Phone Service: Yes

Description:

There are many cellular networks in the valley students can use to communicate. Skype and or FaceTime is available through WiFi.

Kitchen facilities: No

Description:

There is minimal cooking on site. In each room there is a microwave and students can use a cook top to cook some items. There is no shared kitchen at this time.

Laundry facilities: Yes

Description:

Laundry facilities are available at the housing but require coins to operate.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 3

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 3

Rooming Arrangement Description:

No co-ed housing

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$175

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$300

Description:

A \$300 deposit will be deducted from the students pay checks at \$50 per week for 6 weeks following the students first full week of work.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The room is left clean and in the same condition without any damage. Students must fulfill their contracted dates as appears on the DS 2019. This deposit is returned at the end of the season, if there is no damage to the housing and the housing is left in very clean condition.

Details About Deposit Refund:

By direct deposit into a bank account following the students departure from the room. Room must be clean and free of major damage or visitor is subject to deductions. The deposit is separate from the \$1 an hour housing stipend which is deposited weekly.

Transportation to Worksite:

Walking Commute Time
Estimated commute time: 15 to 30 minutes

Description: Less than 2 miles

Local Bus, Subway or Train
Estimated commute time: Under 15 minutes

Estimated cost: \$0

Description: Town (Start) bus is free public transportation

ARRIVAL INFORMATION

Arrival Instructions:

Please fly into Jackson, Wyoming (JAC) if possible. Send employer arrival information and itinerary two weeks prior to arrival date complete with date of arrival, flight number into Jackson, time of arrival and full name. Although it is less expensive to fly into Salt Lake City (SLC) than Jackson (JAC), we would highly recommend paying the extra to fly to Jackson as by the time you have paid for the Salt Lake Express (\$80.00 each way) to Jackson (6-10 hour bus trip depending on layovers) and possibly a hotel stay, it will end up costing about the same. The website is www.saltlakeexpress.com.

We will make every attempt to pick you up and shuttle you to the housing. Please keep us informed.

Suggested Arrival Airport:

Salt Lake International Airport, SLC, Over 50 miles

Jackson Hole Airport, JAC, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

Suggested After-Hours Accommodation:

Super 8 Salt Lake City
223 Jimmy Doolittle Rd.
Salt Lake City, Utah 84116
<https://www.super8saltlake.com/>
(801) 533-8878
\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Employer will assist with students getting to Social Security, either by taking them or helping with bus scheduling.

Nearest SSA Office: Idaho Falls , Idaho , Over 50 miles

Other:

Wage Payment Schedule:

Employees are paid weekly. We ask that students obtain a bank account shortly after arriving. This helps with final payments.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Students must dress neatly, shower daily and wear deodorant. It is the student's responsibility to maintain a clean uniform.

Second Job Availability: Yes, likely

Applicable Company Policies:

Employer will provide uniform jacket. If not returned, uniform jackets will be deducted from students final pay check (\$400). Students must purchase warm winter boots and warm winter clothes for working outdoors in snowy conditions. It can get very cold in the winter. Please bring snow boots, warm socks, gloves, hats, snow pants, sweaters, and long underwear layers for being outside in the winter.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library